

Our first issue!

- You can avoid computer problems!
- New referral bonus...
- Thanks To you!



Avoiding common computer problems

Part of owning a computer is dealing with computer problems. However, there are a few common things that you can do to avoid certain disaster. The first step is to **clean up your hard drive**. The second step is to run **Scandisk** on a regular basis, and the third step is to run **disk defragmenter**.

A. Cleaning the hard drive:

In order to keep your hard drive in tip top shape, you need to keep it clean. Follow these steps to ensure a tidy drive:

1. On your desktop, double click the icon "My computer".
2. This will open a window with the C: drive displayed. RIGHT click on the C: drive and select "Properties"
3. This brings up a new window with several tabs across the top (see picture). In the General tab, there is a button that reads "disk cleanup" Click on this button.
4. It may take a few minutes to read your hard drive, but it

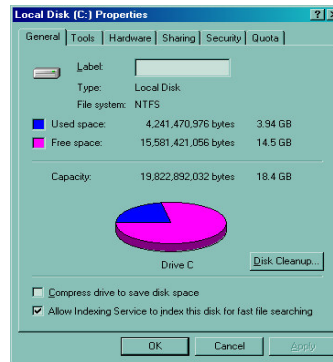
will eventually bring up a window. In this window, click on all the boxes and click "ok".

5. A prompt will ask if you want to remove all the files. Click yes if you are sure all of the files can be removed

(these are usually just temp files that you don't need) however, if you don't know for sure, don't delete them!

B. Scandisk

1. In the same window, click on the Tools tab.
2. In the Error Checking Box, click "Check Now".
3. This will bring up a window.



You want to do a standard scan, and automatically fix errors (make sure these boxes are checked).

4. Click on Start and let the program run until finished, and it will report what actions it took. Click "ok" to close the window and "ok" again to close scandisk.

C. Disk Defragmenter

*NOTE: before starting this process, make sure all windows are closed and no programs are running!

1. Staying under the Tools tab, click the button at the bottom that reads, "Defragment now."
2. Click on Start or Analyze (depending on what version of windows you have).
3. Let this program run until it informs you that it is done (this may be several minutes to several hours).

Running these processes every 1-3 months (depending on usage) should Help keep your system error free!

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please contact us @ (313)445-5684 or send us an e-mail at: ebrainsolutions@hotmail.com



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