

NOTE: Our new web address is
www.endcomputerproblems.com

Last issue of 2005!!

- Destroying your data.. On purpose!
- You need the key.
- Clutter!
- It keeps on giving.
- Your best office friend!



Volume 2, Issue 4

Nov. 30, 2005

Electronic Brain Solutions

ELECTRONIC BRAIN SOLUTIONS

“Brain Waves”

Destroying Your Data.. On Purpose!

So, you're thinking about donating your computer to a local charity or school for a tax write off?

Wait just one minute before you go tossing that computer into your car and whisking it away to donation land.

Don't you have your tax information on there? Or your banking information? How about your social security number?

You might think that all of that information is off of your hard drive, but think again. Unless you took extra precautions, and ran some software, pressing the “DEL” key won't erase everything forever!

Using specific means,

You Need the Key.

This applies to everyone running Microsoft's Windows XP.

At some point you may be asked to re-enter your product key. It could be from a reload of the software or if you are calling for tech support.

This number is located on your Windows XP CD or on the side of your computer case. If you can't locate either, then you need WinKey Lite.

Once you run this program

someone could pick up that same PC that you thought you deleted everything off of and then re-create all of your files in a matter of hours. And don't think that this just happens with donated computers. Even computers that have been thrown out and left to sit in the dump for several days are still very vulnerable to having the data recovered and used for unscrupulous means. Sounds scary? Well read on to see how to prevent this from happening to you!

Your first option is to pur-

chase “wiping software” which will erase your data and then overwrite it with other data such as a bunch of ones and zeros. The problem with this software is that it can take several hours to run and most experts say that one pass is not enough. You need to run the program several (4-9) times to erase everything on your drive. Most people don't want to sit around and wait for this, so they run the program once and then donate their computer. This can and has been dangerous for some, because others can gain access to their important information.

(continued on page 2...)



CLUTTER?

In an effort to save some trees and to save you some space on your desk, we are going to start offering our news letter via e-mail. Navigate to our homepage and click on the “newsletter” link and from there you can sign up to receive an e-mail newsletter along with coupons and updates for your computer.

If you would rather receive the newsletter via regular mail, you don't have to do anything.

If you know someone who can benefit from the newsletter, you can have them sign up on the website as well.

We couldn't do
this without you.
Thanks!

Destroying your data.. On purpose (cont.)!

EBS is pleased to offer an affordable alternative. We professionally destroy any data on your hard drive. While this option was mostly designed for businesses, many consumers are now taking advantage of this service for personal and home computers.

Of course nothing is as effective as taking out a hammer and smashing the platters of your hard drive so that they can not be put



back together. While this sounds harsh, it is actually a popular method among businesses! It is cheap, fast and helps get out your aggression !

Right now, computer users along with members of the industry are pushing for more protection when you deleting data. They are calling on operating system makers such as Apple and Microsoft to provide better security built into their delete functions. Makers of disk wiping software (Norton, shredIT) are also being challenged to provide a better success rate with faster delete times to make



cleaning a hard drive easier and more convenient.

Visit our website for more information and links to hard drive wipers and shredders , some for free and others that charge a fee for their service.

DON'T donate or throw out your old computer before completely removing the data. Avoid finding out the hard way that one person's trash becomes another's treasure!

"It is cheap, fast and helps get out your aggression!"

It Keeps on Giving.

Ready or not, the holidays are here. Relax Electronic Brain Solutions has you covered!

We are once again offering pre-paid computer support gift certificates for a wide range of common and not-so-common computer problems.

You can log on to our website or give us a call, we'll create a



personalized certificate that's certain to bring a smile to someone special on your list.

We'll mail out or deliver a wrapped package that includes the certificate, a holiday card and some festive homemade cookies!

Just imagine- no more fighting crowds, no more trudging through snow, and a no hassle

way to shop for even the most difficult person on your list.



We offer several packages, including a computer "tune up," computer upgrades (memory or hard drive), a CD burner or DVD burner install, and much more!

Stop by our website for more details!

Your Best Office Friend.

Many people contact us because they're having problems opening Microsoft Office documents on their computer. This is either because they are running Microsoft Works or because they don't have Office products installed on their computer.

It's no wonder people are having a hard time opening files from Word, Excel or PowerPoint. A standard version of these programs can set you back hundreds of dollars, and are usually only current for a year or so, so the

average user is soon unequipped to use these programs properly.

Open office . Org has fixed these problems and you won't have to spend all of your savings to open and work with these office applications.

With one simple 60MB download, and a few minutes setup time, you can have a whole suite of office applications at your fingertips. These

programs are "platform independent" which means they'll run on a MAC, PC or Linux system.

This is an on going project and the group relies heavily on user input, so if there is something in the program you don't like, send them an e-mail. Chances are that someone else

has had that problem!

You can download this software by going to our homepage. It is listed under the "downloads" link.

